ALEWIFE VOX ON TWO

A.M. departures from Vox on Two
to Alewife Station

8:05 AM arrives approximately 8:10 AM
9:15 AM arrives approximately 9:20 AM

P.M. pickups from Alewife Station
to Vox on Two

5:30 PM arrives approximately 5:42 PM
6:30 PM arrives approximately 6:42 PM

Valid Vox on Two Shuttle ID required when boarding.
Be sure to reference the Safe Shuttle Boarding Protocols listed on the following pages for more information.

No advance reservations are needed to ride Alewife Vox on Two.
GENERAL RIDER PROTOCOLS

• **If telework is an option, consider staying home.** We can work with your employer to develop an office-wide telework plan, as well as other health & safety protocols.

• **If you are ill, definitely stay home.** Your Driver cannot offer a seat on the shuttle to anyone clearly displaying COVID-19 symptoms, including repeated coughing, difficulty breathing, blue lips or face, repeated shaking, or vomiting.

• **Wear a mask to protect those around you**, including our drivers and other shuttle riders. You must wear a mask even if you feel healthy, as those with COVID-19 may experience little to no symptoms while still shedding infectious respiratory droplets.

• **Make sure your mask fits properly.** Your mask should fit snugly over the bridge of your nose and extend down under your chin, covering your mouth and nose completely.

• **Do not let your mask hang below your nose, and do not wear it around your neck.** If you need to remove your mask, take it off completely and place it into a clean bag or container, isolated from other items. Improper use of a mask creates risk for cross-contamination.

• **Do not eat or drink in the waiting area or on the shuttle,** as this would require you to remove or compromise your mask.

• **Quiet is Kind.** Please minimize conversation in waiting areas and on the shuttle.

• **Wash your hands frequently** throughout the day. Hand sanitizer is also available inside the entrance of each shuttle.
MORNING PROTOCOLS

- Vox on Two riders do not need to request a ride in the morning or evening.
- Arrive at least 5 minutes early to the shuttle waiting area. Give yourself plenty of time so that you don’t have to rush.
- In order to ride the shuttle, you need to show your red Vox on Two shuttle ID, which you can obtain from the Vox on Two management office.
- Maintain at least a 6-foot distance from other waiting riders. For reference, six feet is a little more than the length of a bicycle and a little less than the length of a full-size bed.
- Do not approach the bus until the driver opens the door. Once the driver opens the door, approach the bus one at a time, and exercise patience to avoid crowding other riders.
- Have your ID ready to show the driver before you enter the shuttle. If possible, free it of any coverings or encasements so your driver can more easily see it through the partition.
- Unless instructed otherwise by the Station Attendant, go immediately to the lowest-numbered available seat, as far to the back of the shuttle as possible. This will ensure that seats further forward are available to other riders without the need for riders to pass one another in close quarters.
- Do not stand up until it’s your turn to exit. We are working hard to maximize the space between riders and minimize riders having to pass one another in close quarters. Do your part by staying in your seat and exercising patience when exiting the vehicle.
- Let the riders in front of you exit the bus first when the shuttle pulls into the station. The rider in the highest numbered seat (closest to the front) should exit first.
- Allow more than 6 feet of space in the aisle when following others off the vehicle.
**EVENING PROTOCOLS**

- **Vox on Two riders do not** need to request a ride in the morning or evening.

- **In order to ride the shuttle,** you need to show your red Vox on Two shuttle ID, which you can obtain from the Vox on Two management office.

- **When you arrive at Alewife Station,** find the bright green 6-foot distance sidewalk decals in the **SECONDARY waiting area.** Wait atop an unoccupied decal.

- **Do not approach the bus until the driver opens the door.** Once the driver opens the door, approach the bus one at a time, and exercise patience to avoid crowding other riders.

- **Have your ID ready to show the driver** before you enter the shuttle. If possible, free it of any coverings or encasements so your driver can more easily see it through the partition.

- **Unless instructed otherwise by the Station Attendant,** go **immediately to the lowest-numbered available seat,** as far to the back of the shuttle as possible. This will ensure that seats further forward are available to other riders without the need for riders to pass one another in close quarters.

- **Do not stand up until it’s your turn to exit.** We are working hard to maximize the space between riders and minimize riders having to pass one another in close quarters. Do your part by staying in your seat and exercising patience when exiting the vehicle.

- **Let the riders in front of you exit the bus first** when the shuttle pulls into Vox on Two. The rider in the highest numbered seat (closest to the front) should exit first.

- **Allow more than 6 feet of space in the aisle** when following others off the vehicle.