



Shuttle dispatch  
**781-890-0093x4**

Shuttle operates  
**Monday-Friday** only

**Shuttle does not  
operate:**

New Years Day  
Memorial Day  
Independence Day  
Labor Day  
Thanksgiving Day  
Day after Thanksgiving  
Christmas Day

Arrive 5+ minutes early

# WALTHAM ROUTE B

## A.M. departures from Waltham Center

**7:45 AM** last drop-off no later than **8:15 AM**

**9:10 AM** last drop-off no later than **9:45 AM**

*Exact arrival times depend upon the stops needed by that day's riders.*

***No advance reservation needed for A.M. travel.** The Shuttle Driver will assign you a seat immediately prior to departure from Waltham Center.*

## P.M. pickups returning to Waltham Center

trip begins at **4:10 PM** arrives Waltham Ctr by approx. **4:40 PM**

trip begins at **5:30 PM** arrives Waltham Ctr by approx. **6:00 PM**

*You can request pickup between 5:00 AM EST and 12:00 PM (noon) EST by visiting [128bc.org/contact](https://128bc.org/contact) or your route's schedule page.*

*After you submit your request, you will receive an email from the 128BC team confirming your pickup time.*

*Each afternoon/evening, shuttles will only stop at those sites for which riders have requested a pickup.*

*Be sure to reference the Safe Shuttle Boarding Protocols listed on the following pages for more information.*

temporary schedule effective date: 06.08.2020

# GENERAL RIDER PROTOCOLS

- **All 128BC/The Grid services will be fare-free until further notice.** We are working on developing contact-free methods of fare payment that will be safe for our riders and operators.
- **If telework is an option, consider staying home.** We can work with your employer to develop an office-wide telework plan, as well as other health & safety protocols.
- **If you are ill, definitely stay home.** Your Driver cannot assign a seat on the shuttle to anyone clearly displaying COVID-19 symptoms, including repeated coughing, difficulty breathing, blue lips or face, repeated shaking, or vomiting.
- **Wear a mask to protect those around you**, including our drivers and other shuttle riders. You must wear a mask even if you feel healthy, as those with COVID-19 may experience little to no symptoms while still shedding infectious respiratory droplets.
- **Make sure your mask fits properly.** Your mask should fit snugly over the bridge of your nose and extend down under your chin, covering your mouth and nose completely.
- **Do not let your mask hang below your nose, and do not wear it around your neck.** If you need to remove your mask, take it off completely and place it into a clean bag or container, isolated from other items. Improper use of a mask creates risk for cross-contamination.
- **Do not eat or drink in the waiting area or on the shuttle**, as this would require you to remove or compromise your mask.
- **Wash your hands frequently** throughout the day. Hand sanitizer is also available inside the entrance of each shuttle.



Proper fit from bridge  
of nose to under chin



Not covering nose



Too loose



Mask should be  
all on or all off

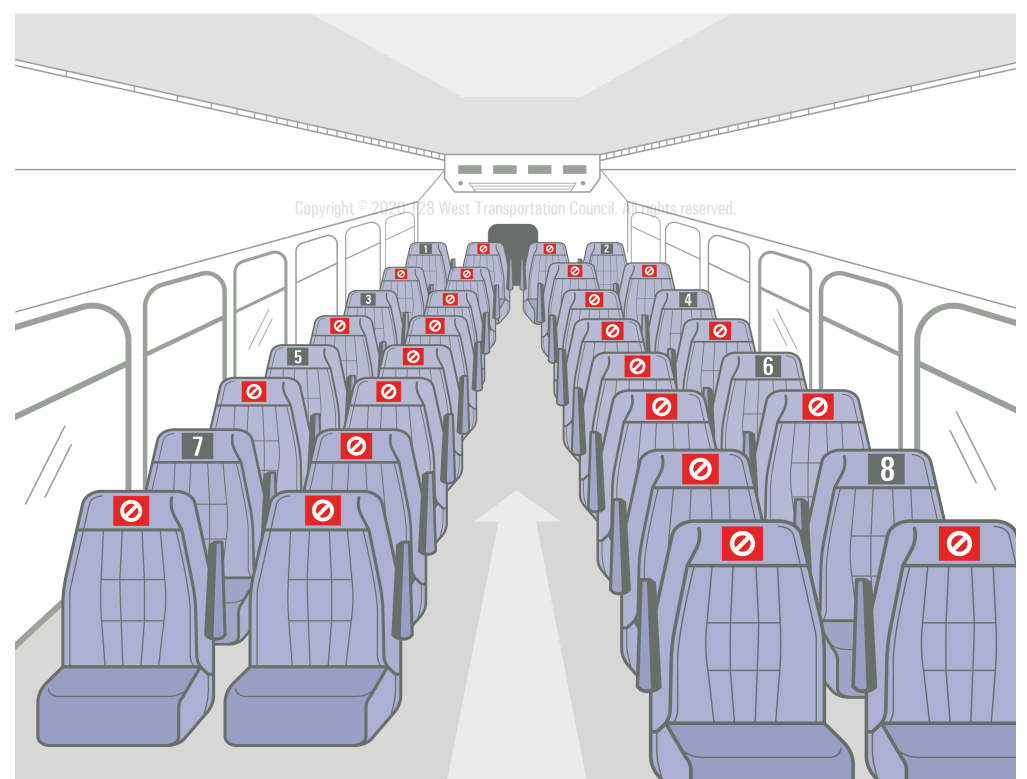
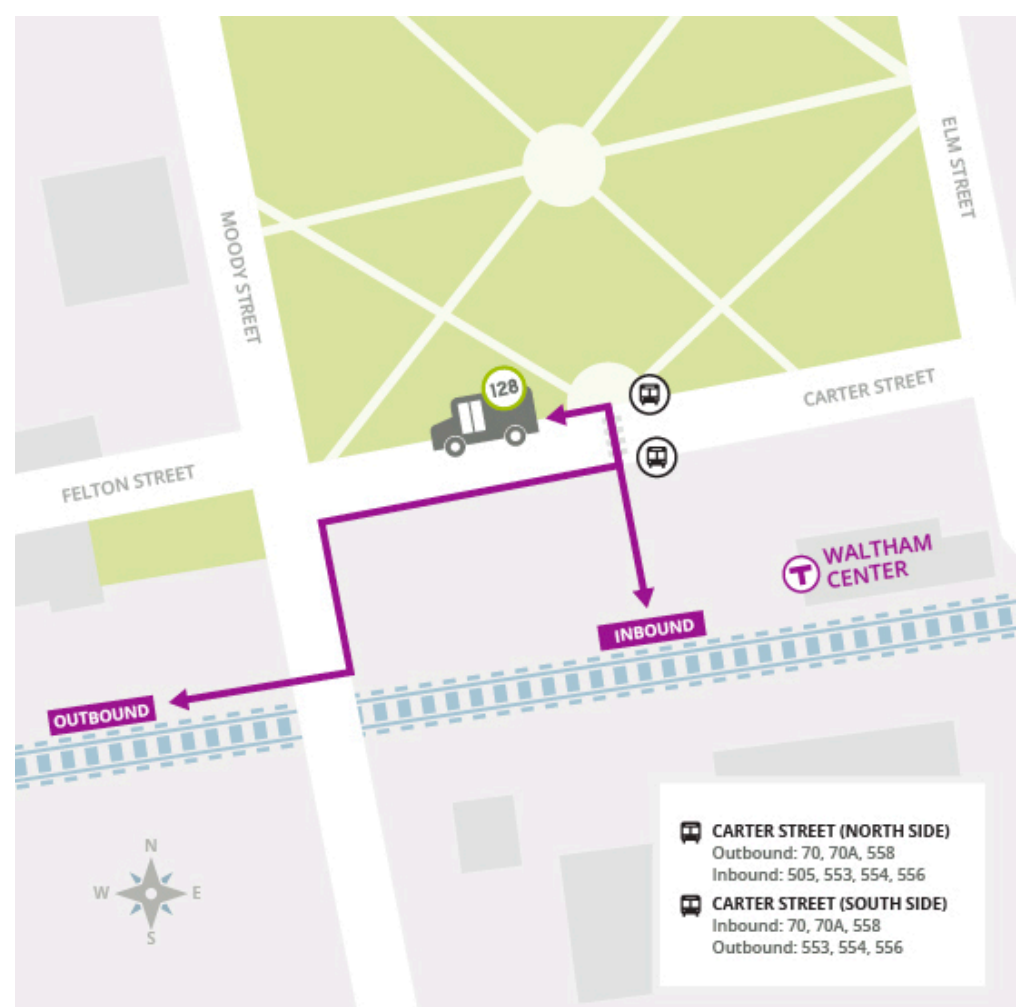


Seal off mask from  
other belongings

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# MORNING PROTOCOLS

- **Waltham Route B riders do not need to request a ride in the morning.** A seat will be assigned to you before you board the shuttle.
- **Head to the shuttle stop located on Carter Street** after you arrive at Waltham Center.
- **Find the bright green 6-foot distance sidewalk decals.** Feel free to move around as needed to avoid foot traffic on Carter Street, but return to one of these decals when you see your shuttle approaching.
- **Do not try to board early.** Your driver needs to exit the shuttle and assign each rider a seat prior to inviting each rider to board.
- **Remain standing on your green sidewalk decal as you check in with the driver.** The driver will ask for your destination and initials in order to create each trip's seat assignment list.
- **When invited by the driver, go straight to your assigned seat.** If you are heading to the *last* stop, you will be asked to board first and assigned a seat at the back of the bus. If you are heading to the *first* stop, you will be asked to board last and assigned a seat at the front of the bus.
- **Do not stand up until it's your turn to exit.** We are working hard to maximize the space between riders and minimize riders having to pass one another in close quarters. Do your part by staying in your assigned seat and exercising patience when exiting the vehicle.
- **Let the riders in front of you exit the bus first** when the shuttle pulls into your stop. The rider in the highest numbered seat (closest to the front) should exit first.
- **Allow more than 6 feet of space in the aisle** when following others off the vehicle.



# EVENING PROTOCOLS

- **Do not forget to request a seat by 12:00 PM EST.** Each afternoon/evening, shuttles will only stop at those sites for which riders have requested a pickup. Afternoon/evening pickup requests for the current day's pickups can be made beginning at 5:00 AM EST by visiting [128bc.org/contact](https://128bc.org/contact) or your route's schedule page.
- **Arrive at least 5 minutes early** to the shuttle waiting area. Give yourself plenty of time so that you don't have to rush.
- **Maintain at least a 6-foot distance** from other waiting riders. *For reference, six feet is a little more than the length of a bicycle and a little less than the length of a full-size bed.* We can also work with your employer to demarcate 6-foot waiting areas as part of creating a worksite health & safety plan.
- **Do not approach the bus until the driver opens the door.** Once the driver opens the door, approach the bus one at a time, and exercise patience to avoid crowding other riders.
- **Go immediately to the lowest-numbered available seat**, as far to the back of the shuttle as possible. This will ensure that seats further forward are available to riders at later stops, eliminating the need for riders to pass one another in close quarters.
- **Do not stand up until it's your turn to exit.** We are working hard to maximize the space between riders and minimize riders having to pass one another in close quarters. Do your part by staying in your seat and exercising patience when exiting the vehicle.
- **Let the riders in front of you exit the bus first** when the shuttle pulls into the station. The rider in the highest numbered seat (closest to the front) should exit first.
- **Allow more than 6 feet of space in the aisle** when following others off the vehicle.

