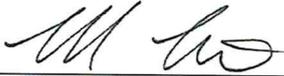


POLICY DIRECTIVE



Members of the Public

Monica Tibbits-Nutt, Executive Director

Applicability

TITLE VI NONDISCRIMINATION POLICY STATEMENT

128 Business Council (128BC) assures that no person shall, on the basis of race, color, national origin, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity receiving Federal financial assistance, as required by Title VI of the Civil Rights Act of 1964, as amended, and the Civil Rights Restoration Act of 1987 (P.L. 100.259). Title VI of the Civil Rights Act of 1964 prohibits discrimination based on race, color, and national origin. Related Nondiscrimination Authorities add the protected categories of sex, 23 U.S.C. 324; age, 42 U.S.C. 6101; disability, 29 U.S.C. 790; and income, federal Executive Order 12898. Further, 128BC will make every effort to ensure nondiscrimination in all of its programs and activities, whether they are federally funded or not, and that services and benefits are fairly distributed to all people. 128BC also upholds the Massachusetts Public Accommodation Law, M.G.L. c 272 §§92a, 98, 98a, and the Governor's Executive Order 526, section 4 which provide that access to programs, services and benefits be provided without regard to religion, creed, sexual orientation, gender identity or expression, veteran's status and/or ancestry, along with the bases previously referenced. In addition, 128BC will facilitate meaningful participation in the transportation planning process in a nondiscriminatory manner.

To obtain additional information on 128BC's nondiscrimination obligations, or to request a copy of 128BC's Title VI program, or copies of the program in an alternative format (in accordance with Americans with Disabilities Act and Limited English Proficiency regulations), contact 128BC's Title VI Program Manager at (781) 890-0093, Ext. 5; 781-890-4736 (fax) or via e-mail to 128bc@128bc.org.

To file a complaint of alleged violation of nondiscrimination obligations, complaint forms and further information may be obtained from 128BC's Title VI Program Manager at (781) 890-0093, Ext. 5; 781-890-4736 (fax) or via e-mail at 128bc@128bc.org. Any such complaint should be in writing, although staff is able to assist individuals who cannot provide a written complaint, and complaints must be filed with 128BC's Title VI program manager within one hundred eighty (180) days following the date of the alleged discriminatory occurrence.

128 Business Council
Office of Civil Rights
Complaint Form

Title VI of the 1964 Civil Rights Act requires that “No person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance.” **If you feel you have been discriminated against in transit services, please provide the following information in order to assist us in processing your complaint.**

Section I

Name: _____

Address: _____

Telephone Numbers:

(Home) _____ (Work) _____

Email Address: _____

Do you need an Accessible Format?

Large Print _____ Audio tape _____

TDD _____ Other _____

Please indicate why you believe the alleged discrimination occurred:

_____ Race or Color

_____ Gender

_____ National Origin

_____ Income

_____ Disability

_____ Other

Section II

Are you filing this complaint on your own behalf?

Yes ____ No ____

[If you answered "yes" to this question, go to Section III.]

If not, please supply the name and relationship of the person for whom you are complaining:

Please explain why you have filed for a third party. _____

Please confirm that you have obtained the permission of the aggrieved party if you are filing on behalf of a third party.

Yes ____ No ____

Section III

Have you previously filed a Title VI complaint with 128 Business Council? Yes____ No____

Have you filed this complaint with any of the following agencies?

MassDOT ____ U.S. Department of Transportation ____

Department of Justice ____ Equal Employment Opportunity Commission ____

Other _____

Have you filed a lawsuit regarding this complaint? Yes____ No____

If yes, please provide a copy of the complaint form.

[Note: However, if your case has gone to court on the same issues, we defer to the decision of the court.]

Please describe your complaint. You should include specific details such as names, dates, times, route numbers, witnesses, and any other information that would assist us in our investigation of your allegations. Please also provide any other documentation that is relevant to this complaint.

Please send your completed form to: Title VI Program Coordinator, 128 Business Council, 395 Totten Pond Road, Suite 302, Waltham, MA 02451 or 128bc@128bc.org

128 Business Council

Complaint Filing

To file a complaint alleging a violation of Title VI or related federal nondiscrimination law, contact the Title VI Specialist (above) within 180 days of the alleged discriminatory conduct.

To file a complaint alleging a violation of the state's Public Accommodation Law, contact the Massachusetts Commission Against Discrimination within 300 days of the alleged discriminatory conduct at:

Massachusetts Commission Against Discrimination (MCAD)
One Ashburton Place, 6th Floor
Boston, MA 02109
617-994-6000
TTY: 617-994-6196

Translation

English: If this information is needed in another language, please contact the MassDOT Title VI Specialist at 857-368-8580.

Portuguese: Caso esta informação seja necessária em outro idioma, favor contar o Especialista em Título VI do MassDOT pelo telefone 857-368-8580.

Spanish: Si necesita esta información en otro idioma, por favor contacte al especialista de MassDOT del Título VI al 857-368-8580.

Chinese Simplified: (mainland & Singapore): 如果需要使用其它语言了解信息, 请联系马萨诸塞州交通部 (MassDOT) 《民权法案》第六章专员, 电话857-368-8580.

Chinese Traditional: (Hong Kong & Taiwan): 如果需要使用其它语言了解信息, 請聯繫馬薩諸塞州交通部 (MassDOT) 《民權法案》第六章專員, 電話857-368-8580.

Russian: Если Вам необходима данная информация на любом другом языке, пожалуйста, свяжитесь со специалистом по Титулу VI Департамента Транспорта штата Массачусетс (MassDOT) по тел: 857-368-8580.

Haitian Creole: Si yon moun vle genyen enfòmasyon sa yo nan yon lòt lang, tanpri kontakte Espesyalis MassDOT Title VI la nan nimewo 857-368-8580.

Vietnamese: Nếu quý vị cần thông tin này bằng tiếng khác, vui lòng liên hệ Chuyên viên Luật VI của MassDOT theo số điện thoại 857-368-8580.

French: Si vous avez besoin d'obtenir une copie de la présente dans une autre langue, veuillez contacter le spécialiste du Titre VI de MassDOT en composant le 857-368-8580.

Italian: Se ha bisogno di ricevere queste informazioni in un'altra lingua si prega di contattare lo Specialista MassDOT del Titolo VI al numero 857-368-8580.

Khmer: ប្រសិនបើលោក-អ្នកត្រូវការបកប្រែពីភាសានេះ សូមទាក់ទងអ្នកឯកទេសលើជំពូកទី6 របស់MassDot
តាមរយៈលេខទូរស័ព្ទ **857-368-8580**

Arabic: إن كنت بحاجة إلى هذه المعلومات بلغة أخرى، يُرجى الاتصال بأخصائي الفقرة السادسة على الهاتف 857-368-8

